

Funeral Qualifications

Advanced Certificate in Funeral Services
Removal and Care of the Deceased
Prepare the Coffin
Perform Vehicle Procedures
Implement and Monitor Health and Safety
Communication and Client Care
Arrange and Conduct Visiting and Viewing

Advanced Diploma in Funeral Arranging and Administration
Make and Implement Funeral Arrangements
Present Memorial Products and Services
Observe Funeral Law and conventions
Sensitive Selling
Administer Payment of Accounts
Communication and Client Care
Offer Advice
Implement and Monitor Health and Safety
Arranging and Conducting Visiting and Viewing

Professional Diploma in Funeral Directing	
<i>Additional elements for professional Diploma (added to bring the workbooks up to Professional Diploma Standards)</i>	
Make and Implement Funeral Arrangements	7 Managing Funeral Arrangements
Observe Funeral Law and Conventions	
Offer Advice	12 Managing the Process of Giving Advice
Arranging and Conduct Visiting and Viewing	
Manage Removal and Care of the Deceased	1 Managing Care of the Deceased
Prepare the Coffin	
Conduct the Funeral	8 Managing and Conducting a Funeral
Marketing and Selling Products and Services	10 Managing Marketing and Selling Products and Services
Manage Vehicle Procedures	3 Managing Vehicle Procedures
Manage Health and Safety Procedures	4 Managing Health and Safety
Manage Payment of Accounts	
Effective People Skills	13 Effective People Management
Manage Communication and Client Care	5 Managing Communication and Client Care

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